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**Policy Number:** TULTOL020827

**Record ID:** 29660904

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The Insurance Act 2015 fundamentally changes the duty of disclosure on the business policyholder to the insurers. It creates new duty for insurers and policyholders to comply with. It is now a requirement by Law that under all business insurance policies the insured makes a Fair Presentation of this risk to insurers and must make every effort to ensure that all material facts have been disclosed to the insurance company.

The consequences of incorrectly disclosing all material facts or incorrectly stating risk and / or exposure information directly affects remedies that insurers can exercise.

If the non-disclosure was deliberate and reckless the insurer can avoid the policy (treating it as if it never existed) and the insurers can keep the premium paid.

If the non-disclosure of a material fact was accidental or innocent, the insurers take a variety of routes.

1. If the insurer would not have entered into the contract on any terms: the insurer may avoid the contract and refuse all claims but must in the event return the premiums paid.
2. If the insurer would have entered into the contract but on different terms (other than terms relating to the premium): the contract is to be treated as if it had been entered into on those different terms if the insurer so requires, even if the insured would never have accepted such terms.
3. In addition, if the insurer would have entered into the contract but would have charged a higher premium (whether the terms relating to matters other than the premium would have been the same or different): the insurer may reduce proportionately the amount to be paid on a claim.

It is therefore really important that the information that we hold about your company and your insurance exposure is thoroughly checked and updated. The duty of disclosure continues throughout the life of the policy, so please remember to inform your broker if anything about your business changes otherwise the consequences can be severe.

The information in the following pages collates data that we have earlier been advised of or that we have been asked to note against your policy. Please ensure that it fairly represents your business and its history.

**Date Issued:** 18 January 2024

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**Your Details**

**Proposer:** Theatre Workout Limited

**Your Business:** Tour Operator (and/or Accommodation Principal) Only and no other for the purpose of this insurance

**Correspondence Address:** 10 Kensing Road, Greenwich, London, SE10 0LL

**Period of Insurance:** 27 January 2024 to 26 January 2025 dates inclusive

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**The business profile is:** The business was established in 2006.  
Trading as a Tour Operator (and/or Accommodation Principal) Only

Estimated	Tour Operating	Flight Only	Accommodation Only	Travel Agency
<b>Turnover (£)</b>	124,473	-	-	-
<b>PAX Total</b>	350	-	-	N/A

Destination	Passenger Numbers (PAX)	Activities & Specialist Tours				
		Hazardous Activities	Children & Students	Groups & Conferences	Coach Tours	Cruises
<b>UK</b>	350	-	350	350	-	-
<b>Europe (Zone1)</b>	-	-	-	-	-	-
<b>Europe (Zone 2)</b>	-	-	-	-	-	-
<b>Europe (Zone3)</b>	-	-	-	-	-	-
<b>USA</b>	-	-	-	-	-	-
<b>Australasia</b>	-	-	-	-	-	-
<b>Africa</b>	-	-	-	-	-	-
<b>Turkey</b>	-	-	-	-	-	-
<b>Central &amp; Southern America</b>	-	-	-	-	-	-
<b>Middle East &amp; India</b>	-	-	-	-	-	-
<b>Rest of World (Zone1)</b>	-	-	-	-	-	-
<b>Rest of World (Zone2)</b>	-	-	-	-	-	-
<b>Rest of World (Zone3)</b>	-	-	-	-	-	-

**Destination Profile Breakdown**

% All Inclusive      Average Tour Duration (Days)

United Kingdom      2

**Employees**

	Wages	No. of Staff
UK clerical / managerial	-	1
UK Homeworkers	-	-
Reps Involved in adventure/ski/activity holidays	-	-
Reps Not Involved in adventure/ski/activity holidays	-	-
Other Staff 'as declared to Underwriters below'	-	-

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**The following statement(s) would apply to your business:**

We use standard booking conditions (No Alterations allowed).  
No component included in our tours program is directly operated/owned by us.  
We do not offer/sell excursions to our tours.  
We regularly inspect and keep up to date records that safety and fire precautions are adequate and local regulations and standards are observed.  
Annually we check the insurance arrangements of all of our suppliers and retain evidence of such.  
We use standard contracts with our suppliers which ensure they are contractually liable for their activities.  
In respect of risk assessment and health and safety we do undertake training/awareness instruction and full details being declared to underwriters as follows: We are a small team and provide regular training on best practice regards customer service, complaints, etc.  
Our suppliers maintain risk assessment; health and safety standards as follows: n/a  
Our hotels &/or accommodation providers do not have written evidence of HACCP &/or compliance with EC Directive 93/43 The Hygiene of Foodstuffs.

**Associations & Memberships**

You have advised us that you are members of, or have accreditation with:

None Declared

**General Facts about our business**

The company insured, its directors and/or the partners of the business insured have not:

- a) been declared bankrupt or insolvent either as private individuals or in connection with any business.
- b) been the subject of a county court judgement in respect of debt either as private individuals or in connection with any business.
- c) been officers of a company that has been declared insolvent, or had a receiver or liquidator appointed, or entered into arrangements with creditors in accordance with the Insolvency Act 1986 or any subsequent legislation.
- d) been disqualified under the Company Directors Disqualification Act 1986 or any subsequent legislation.
- e) been convicted of or charged with but not yet tried for a criminal offence other than a motoring offence.
- f) had an insurance contract cancelled or declared void or a claim repudiated or renewal refused due to a breach of a policy condition or due to non-disclosure or misdescription or misrepresentation of a material fact.
- g) had insurance cover restricted or cancelled or renewal refused due to non-compliance with risk improvement requirements.

No work is undertaken at or on oil or gas refineries or platforms. No work is undertaken at the premises of chemical works or in the airside manoeuvring areas or aprons at airports.

The company insured, its directors and/or the partners of the business do not own or operate any

- a) creche or childcare facilities or nursery services or playgroups
- b) care service
- c) education establishments
- d) sporting group facilities for children or vulnerable adults
- e) component in the tour program

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The company insured, its directors and/or the partners of the business

- a) have not accepted any additional liabilities by agreement or contract
- b) do not have any overseas representation or legal entities in other territories
- c) do not have any employees working outside of Great Britain, Northern Ireland, the Channel Islands or the Isle of Man on long term contracts of greater than six months
- d) comply with workplace, product safety and environment legislation
- e) have not been subject to any prohibition or enforcement action by any regulatory bodies

**Claims History**

The past history of claims and accidents and legal action against the company is relevant to how our policy is priced the terms and excess we would have underwritten a policy covering the same events. You have declared the following claims or incidents, legal actions (whether successful or not) which have been made against the business to be insured within the 5 year period prior to inception of this policy for which compensation or damages were sought.

Previous Claims within the 5 year period prior to inception of the policy

Date	Description of Incident	Amount Paid	Amount Outstanding
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I/We are declaring there have been no accidents; incidents; losses; legal proceedings; legal action or claims arisen, whether insured or not within the 5 year period prior to inception of this policy

Claims notified under this insurance policy

Date	Description of Incident	Amount Paid	Amount Outstanding
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**Supplementary Disclosure**